

Joseph D. Baughman

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Core Competencies

- Above average problem-solving skills, especially good at using available tools
- Intermediate to Advanced programming skills
 - Uniface
 - SQL
 - Windows Batch, Powershell, bash and WinBatch scripting
 - occasional Python, JavaScript, Visual Basic, AutoHotKey, etc.
- Advanced familiarity with Windows, ChromeOS, Macs, and Linux
- Familiar with MS Office, Markdown, HTML and CSS
- Diagnosing network issues and configuring Extreme Switches
- Documenting code according to required standards
- Testing and debugging code
- Handling change and adapting to new methods and techniques
- Receiving constructive criticism
- Diagnosing and figuring out things on my own, but also not afraid to ask for help when things are unclear
- Effective at communicating with end users to establish accurate definition of issues
- Willing to put in the extra work to gain the knowledge necessary to perform job tasks

Experience

ROHRER CORPORATION; April 2000 – Present

Software Developer; 2020 - Present

- Uniface coding, Powershell coding, WinBatch coding, SQL coding

Network Engineer; April 2000 - 2020

- Responsible for maintaining corporate backups systems, including Veeam, Data Domain and Synology NAS configuration
- Configure and deploy network switches and equipment, primarily Extreme and Cisco hardware
- Troubleshooting a wide variety of issues and systems, including Linux Servers, Windows Servers, Windows Desktops, VMWare, Zimbra Mail, MS Office Suite, Thin Clients, Malwarebytes, Binary Defense, Raspberry Pi hardware, network connectivity and Remote Desktops
- Active Directory configuration and support
- Support mobile user deployments using Splashtop, SSH and VPN solutions
- Utilizes PDQ Deploy and other tools to distribute and update software
- Write and maintain bash scripts to utilize command line tools in Linux to output and manipulate data into usable formats
- Write and maintain WinBatch scripts to assist in remote shell logon as well as manipulate CSV data, also maintain scripts to aid in new user creation and configuration

FEDEX GLOBAL LOGISTICS; April 1999 - present

PC Support Analyst; April 1999 - April 2000

- PC Configurations, Hardware and Software troubleshooting for a variety of platforms and packages
- Disaster Recovery Setup of PC's and LAN connections
- Troubleshooting LAN connectivity to Novell Netware

FIRESTONE SYNTHETIC RUBBER & LATEX; 1985 - 1999

Customer Service; 1998 - April 1999

- Support of Avenue Sales Software - remote and local users
- Updated Forecast, Budget and Pricing worksheets

Computer Technician; 1989 - 1998

- NT Administration and Configuration, setting up user profiles, security and various software packages
- cc:Mail Administration and Installation, including Dial up Internet Email access and Salesman's remote access
- AS/400 Maintenance, Daily Operations, and Disaster Recovery testing
- PC/Server Installation and maintenance
- PC Installation and configuration
- Support of end users at the Synthetic complex, solving a variety of Hardware and Software related problems

Engineering Assistant; 1987

- Creating and testing of polymer batches

Computer Operator; 1986 / Mail Room; 1985

Education

University of Akron - Akron, OH - Associate Degree - December 1991

Wadsworth High School - Wadsworth, OH - Graduation date - May 1984

Various technical courses related to job requirements, such as Mac deployment, Extreme Switch configuration, etc.

References available upon request.